



MAKING A MATERIAL
DIFFERENCE



Quality

POLICY STATEMENT

SEPTEMBER 2020

Quality Policy Statement

We recognise the trust that our customers place in us and we are committed to providing quality products and services that solve their complex needs. We achieve and maintain high quality standards through continuous improvement and the sharing of good practice.

To support our commitment, we will:

- maintain a robust certified quality management system, consisting of policies and procedures that are appropriate to our activities, providing a framework to manage risks and to deliver improvements in compliance, competency and sustainable performance;
 - set quality objectives and targets based on the requirements of our customers and monitor performance and targets regularly to ensure continuous improvement;
 - drive continual improvement of business systems and processes through assessment and management of risks, sharing of best practice and innovation, and continually research and develop new techniques, production processes and delivery solutions enabling us to provide our customers with quality products and services;
 - provide accessible technical information and customer support to aid informed decision-making;
 - ensure our employees have the necessary capabilities, training and development required to deliver customer-focused products and solutions;
 - take full responsibility for delivery, setting high standards for ourselves and for our suppliers, subcontractors, customers and other partners. By collaborating with all parties, we continuously strive to reduce quality defects;
 - comply with and, wherever possible, exceed our compliance obligations, including relevant industry, legal and regulatory codes of practice;
 - comply with the requirements of ISO 9001 and relevant National Highway Sector Schemes at all relevant operational locations, and commit to implement ISO 9001 at all relevant newly-acquired operational locations within 12 months of commencement of operations.
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The Board of Breedon Group is responsible for:

- ensuring an overall quality policy is in place for the Group;
 - overseeing the quality performance of each division within the Group;
 - the adequate provision of resources and management arrangements to ensure the effectiveness of the policy.
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Each Business Director and Functional Head is responsible for:

- ensuring that effective resources, arrangements, training and management controls to deliver these requirements are established and implemented across the operations of the business;
 - reporting the quality performance of each business;
 - ensuring implementation, communication and compliance with all Group and legal requirements at a local level;
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It is the responsibility of everyone who works for the Company to:

- comply with this policy and its associated arrangements as an integral part of their day-to-day duties.

We will bring this policy to the attention of our employees, supply chain partners and relevant interested parties, and review it at least annually to ensure it is appropriate for the business.



Pat Ward, Group Chief Executive
September 2020